

Age Connects West Midlands - Carers Hub Service Manager

37.5 Hours per Week

£30,606.03 per annum

Based in Boldmere, with travel across Birmingham and Sandwell

Fixed term until 31 March 2028, with possibility of extension

Make a Difference for Carers

Age Connects West Midlands is looking for a Carers Hub Service Manager to lead the Birmingham Carers Hub and support the Sandwell Carers Service.

This is an exciting opportunity for a natural leader who can combine strategic oversight with hands-on leadership, ensuring high-quality, responsive services that meet carers' needs.

About the Role

You will:

- Lead and inspire a team of Deputy Managers and leadership staff.
- Oversee service performance, quality and compliance across the West Midlands.
- Develop strong partnerships with statutory bodies, voluntary organisations and the wider community.
- Drive service development and ensure carers can access the information, advice and support they need.

What We're Looking For

- ✓ Proven leadership and management experience, including managing senior staff.
- ✓ Strong strategic, organisational and problem-solving skills.
- ✓ Knowledge of carers' needs, health and social care, and information and advice services.
- ✓ A relevant management or leadership qualification, or equivalent experience, with a commitment to ongoing professional development.
- ✓ A good standard of education and a fully enhanced DBS.

What We Offer

- Free onsite parking.
- Additional annual leave linked to length of service.
- Employee Wellbeing Scheme.
- Perkbox employee benefits.
- Full induction and training.
- A varied and rewarding role making a real difference for carers.

Apply Now

Please send your CV and a covering letter explaining how you meet the role requirements to **Kirsty.Homer@birminghamcarershub.org.uk**

Please note, we may close this vacancy before the advertised closing date if we receive a high level of suitable applications, so we encourage early applications.

Closing Date: **10 October 2026**